

## What is "Empire Online

- > Flexible web based tool that can provide
  - Invoice information
  - Ability to pay bills (for next day or scheduled dates)
  - Payment and order history
- Secure website
  - Email information will not be used for Marketing purposes
  - Banking information does not need to be provided to view account/invoice information
- > Can be setup to allow one person or multiple users (at account) to perform different functions

## Why Should I Use "Empire Online"

- Convenience
  - Pay anytime...just requires internet access
  - Review account information anytime
  - See order and invoice detail; purchase history for an item
  - Know what you owe and when it is due
  - Reduce calls to Customer Care Dept.
- Speed
  - No waiting for reps to pick up checks or mail
  - No last minute overnight mail!
  - Schedule multiple payments at one time
- > Simplicity
  - Straight forward to use
- ➢ <u>Value</u>
  - A lot of functionality with no extra cost

## What does "Empire Online provide?

- View Account Information:
  - See what I owe and when it is due
  - See open invoices and credits
  - Review payment history
  - See details of current and past invoices and orders
- Pay Bills:
  - Pay current invoice, apply credits
  - Schedule future payments
  - Make on account payments

## You can register to view your account information online without providing banking information